DMV Field Offices—Saturday Service Schedule Changes

Saturday Service Schedule Changes

The Department of Motor Vehicles (DMV) will be making changes in 2006 to the Saturday Service Schedule for the department's field offices.

Beginning January 3, 2006, regular business hours at all DMV field offices will be 8:00 am to 5:00 pm on Monday, Tuesday, Thursday and Friday; and 9:00 am to 5:00 pm on Wednesdays.

Effective January 21, 2006, the department will provide Saturday service at 53 field office locations (Saturday Service Offices list attached). Saturday service hours will continue to be 8:00 am until 12 noon on the third Saturday of each month.

DMV field offices will be closed on all state and federal holidays, as usual.

DMV is working to implement these changes and make the transition as smooth as possible for you.

Background

These changes will increase field office hours of operation for our customers, including business partners and the vehicle industry. The new service schedule also eliminates confusion over the current "non-traditional" office hours.

E-Mail Alerts

The e-mail alert system is free and is available to all our industry partners as well as banks and financial institutions. The new system alerts subscribers immediately when new memos or publications are placed on the DMV Internet website. To subscribe, log on to www.emailalert.dmv.ca.gov/subscriptions.asp and follow the simple instructions. DMV will discontinue paper distribution of the handbook revisions and news memos on March 31, 2006.

Distribution

This memo is available online at www.dmv.ca.gov/pubs/olin/olin.htm and was distributed in hardcopy in December 2005 to occupational licensees.

Contact

Call the Customer Communications Section at (916) 657-6560 for further clarification of this memo. **Do not** contact your local DMV field office about this memo.

On request, this document can be produced in Braille or large print.

Attachment



Saturday Service Offices

Effective January 21, 2006

Region I	<u>Region V</u>	<u>Region VIII</u>

Roseville Glendale Chula Vista Hollywood Santa Rosa El Centro Yuba City Lancaster Oceanside San Luis Obispo Riverside

San Diego **Region II** Santa Barbara San Diego-Clairemont Santa Maria

Compton

Redlands

Daly City Santa Monica Oakland Coliseum Simi Valley Pleasanton **Thousand Oaks** Van Nuys **Redwood City**

Salinas Ventura

San Francisco San Jose Santa Clara

Region III

Santa Teresa **Region VI**

Fullerton Inglewood Folsom Los Angeles Modesto **Pittsburg** Torrance

Rancho Cucamonga Sacramento

South Sacramento West Covina

Stockton

Vallejo **Region VII**

Walnut Creek

Laguna Hills

Region IV San Bernardino Westminster

Bakersfield Clovis Fresno Merced

Southwest Bakersfield